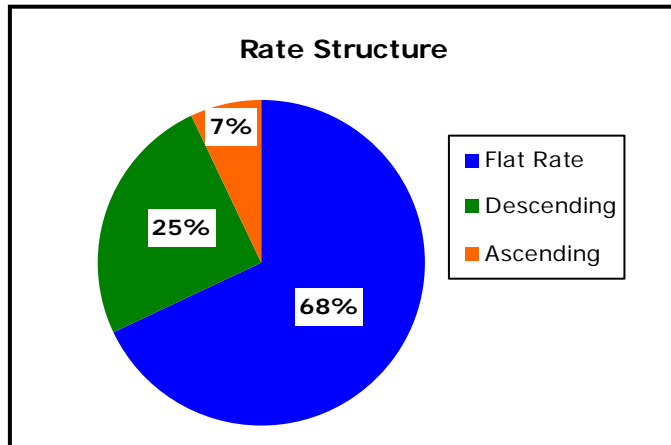


2011 Connecticut Water Rate Survey

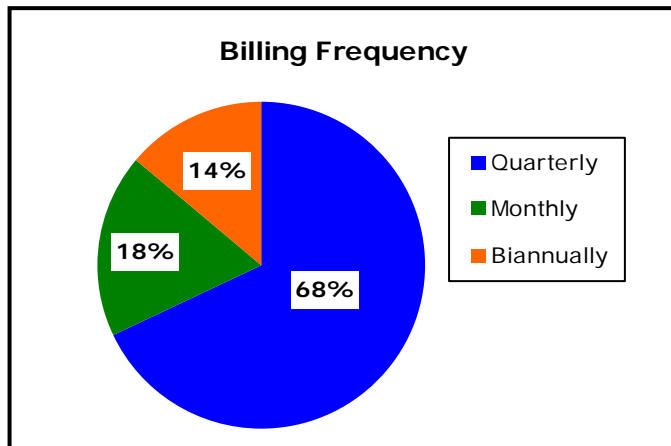


Tighe & Bond is pleased to publish our 2011 Water Rate Survey for water suppliers in Connecticut. Our survey is limited to systems serving a population of 500 or greater. The survey summarizes information from written survey responses, telephone surveys, the CT Department of Public Utility Control (DPUC) website, and websites of water suppliers.



About 47% of the drinking water suppliers responding to our survey use surface water as their primary water source, while 37% reported groundwater as the primary source, and 16% reportedly use both.

A variety of water rate structures are used in Connecticut. Based on the written survey results, 68% of water suppliers use a flat or uniform rate structure; 25% use a descending rate structure; and only 7% use an ascending rate structure. To allow for a comparative analysis, we have calculated the "typical" annual homeowner's cost assuming consumption of 96 hundred cubic feet (72,000 gallons) per year. Based on the information included in this survey, typical 2011 annual water costs in Connecticut ranged from a low of \$155 per household to a high of \$729. The 2011 average was \$415 per household, representing a 16.9% increase over the 2009 average. The majority of respondents use a quarterly billing cycle (68%). Eighteen percent use a monthly billing cycle and the remaining 14% use a biannual cycle. The 2011 median is \$376 per household.



Tighe & Bond would like to thank all of the water suppliers for their participation in this survey. Comparisons of water rate structures and resulting typical homeowner's costs can be difficult given the wide variety of user charge methods in use. If we have incorrectly interpreted information for any water supply system please let us know and we will make appropriate corrections. Questions, comments or suggestions are certainly welcome. Please contact Mary Beth Morris, P.E. at (413) 572-3247 for further information.

Tighe & Bond has been providing consulting engineering services to government and industry for decades. An adequate, good quality drinking water supply is essential for every community. Tighe & Bond provides a wide range of water resources services, from identifying needs and evaluating supplies to engineering new sources, treatment facilities and storage and distribution systems. Tighe & Bond also provides expertise in wastewater and residuals management, civil engineering, GIS and solid and hazardous waste management.

Aquarion Water Company of CT - Eastern Division

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$504	Descending	Quarterly	Surface Water	N	N	Y	373,877	9/8/2010

Service charge for 5/8-inch meter equals \$35.21 per quarter. Usage rate: \$3.768/HCF up to 42,000 CF; over 42,000 CF - \$1.854/HCF. Serving Bridgeport, Cornwall, Easton, Fairfield, Goshen, Kent, Litchfield, Monroe, New Fairfield, Norfolk, North Canaan, Redding, Salisbury, Shelton, Sherman, Southbury, Stratford, Trumbull, Weston, Westport, and WiltonBeacon Falls, Oxford and Seymour.

Aquarion Water Company of CT - Northern Division

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$310	\$2.078/HCF	Quarterly	Groundwater	N	N	Y	13,948	9/8/2010

Service charge for 5/8-inch is \$27.47 per quarter. Serving East Granby, Granby and Simsbury.

Aquarion Water Company of CT - Southern Division

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$504	Descending	Quarterly	Surface Water	Y	N	Y	82,742	9/8/2010

Service charge for 5/8-inch meter equals \$35.21 per quarter. Usage rate: \$3.768/HCF up to 42,000 CF; over 42,000 CF - \$3.679/HCF. Serving Greenwich, Darien, Mystic (Stonington & Groton), East Hampton and Lebanon.

Aquarion Water Company of CT - Western Division

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$376	Descending	Quarterly	Surface Water	N	N	Y	117,805	9/8/2010

Service charge for 5/8-inch meter equals \$29.31 per quarter. Usage rate: \$2.691/HCF up to 42,000 CF; over 42,000 CF - \$1.733/HCF. Serving New Canaan, Ridgefield and Stamford.

Berlin Water Control

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$300	\$3.12/HCF	Biannual	Groundwater	N	N	N	2,500	10/1/10

Bethel, Town of

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$274	Descending	Quarterly	Surface Water	N	N	N	9,500	1/2012

Service charge per billing for 5/8-inch meter is \$19.44 (includes 6,000 gals.). Usage rate: 6,000-65,000 gals. - \$4.08/1000 gals., 65,000+ gals. - \$3.11/1000 gals.

Bristol, City of

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$288	\$0.02170/CF	Quarterly	Surface Water	N	N	N	52,000	7/1/11

Service charge: \$20.00 per billing for 5/8" meter. Per City's website.

Colchester, Town of

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$566	Ascending	Quarterly	Groundwater	Y	N	N	4,500	2010/2011

Service charge per billing: \$11.30 for 5/8" meter; 0-10,000 gals. - \$7.11/1000 gals.; 10,000 - 20,000 gals. - \$7.39/1000 gals; greater than 20,000 gals. - \$9.46/1000 gals.

Connecticut Water Company - Crystal Division

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$500	\$5.344/1000 gals.	Quarterly	Surface Water/Groundwater	Y	N	N	300,000 overall	7/14/10

Service charge for 5/8-inch meter is \$28.83 per quarter. Includes the towns of Brooklyn, Killingly, Plainfield and Thompson. Rates per website.

Connecticut Water Company - CT Water Division

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$644	\$7.340/1000 gals.	Quarterly	Surface Water/Groundwater	Y	Y	N	300,000 overall	7/14/10

Service charge for 5/8-inch meter is \$28.83 per quarter. Includes the towns of Avon, Beacon Falls, Bethany, Bolton, Burlington, Canton, Chester, Clinton, Coventry, Deep River, East Granby, East Windsor, Ellington, Enfield, Essex, Griswold, Guilford, Madison, Middlebury, Naugatuck, Old Lyme, Old Saybrook, Plymouth, Prospect, Somers, South Windsor, Stafford, Stonington (Masons Island), Suffield, Thomaston, Tolland, Vernon, Voluntown, Waterbury, Westbrook and Windsor Locks.

Connecticut Water Company - Ellington Acres Division

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$393	\$4.121/1000 gals.	Quarterly	NR	N	N	N	300,000 overall	7/14/10

Service charge for 5/8-inch meter is \$24.09 per quarter. Rates per website.

Connecticut Water Company - Gallup and Brookside Divisions

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$590	\$6.588/1000 gals	Quarterly	Surface Water/Groundwater	Y	Y	N	300,000 overall	7/14/10

Service charge for 5/8-inch meter is \$28.83 per quarter. Includes towns in Griswold and part of Plainfield. Rates per website.

Connecticut Water Company - Mansfield Division

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$661	\$5.722/1000 gals.	Monthly	Surface Water/Groundwater	Y	N	N	300,000 overall	7/14/10

Service charge for 5/8-inch meter is \$20.77 per month. Includes the towns of Ashford, Colchester, Columbia, Coventry, East Haddam, East Hampton, Hebron, Lebanon, Manchester, Mansfield, Marlborough, Portland, Willington and Woodstock. Rates per website.

Connecticut Water Company - Middlebury Division

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$458	Descending	Quarterly	NR	N	N	N	300,000 overall	7/14/10

Service charge for 5/8-inch meter is \$14.59 per quarter. \$5.545/1000 gals. for first 50,000 gals.; \$7.296/1000 gals. over. Rates per website.

Connecticut Water Company - South Coventry Division

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$729	\$6.318/HCF	Quarterly	NR	Y	N	N	300,000 overall	7/14/10

Service charge for 5/8-inch meter is \$30.64 per quarter. Rates per website.

Connecticut Water Company - Unionville Division

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$398	\$3.926/1000 gals	Quarterly	Surface Water/Groundwater	Y	N	N	300,000 overall	7/14/10

Service charge for 5/8-inch meter is \$28.83 per quarter. Includes the towns of Avon and Farmington. Rates per website.

Cromwell Fire District

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$346	Descending	Quarterly	Groundwater	N	N	N	13,600	2008

Minimum charge: \$39.60 per billing (includes up to 4,500 gals. for 5/8-inch meter). Usage rate: \$8.80/1000 gals. first 4,500 gals.; \$3.47/1000 gals. - next 33,000 gals.; \$2.84/1000 gals. - next 112,000 gals.; \$2.29/1000 gals - over 150,000 gals.

Danbury Public Utilities

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$155	\$3.42/1000 gals.	Quarterly	Surface Water	Y	N	N	53,000	5/4/10

Meter charge (5/8" meter) is \$28.42 for 15,000 gals. per quarter. Consumption rate applies over 15,000 gals. Non-residential users have ascending rate structure.

East Hampton, Town of (WPCA)

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$512	\$5.11/1000 gals.	Monthly	Groundwater	NA	NA	NA	<500	7/1/11

Meter charge \$12.00/month.

East Lyme Water and Sewer

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$302	Ascending	Biannual	Groundwater	N	N	N	15,000	11/10

Service charge: \$41.60 per billing (includes 3,500 gals./six months). Usage rate: \$3.36/1000 gals. - 3,501 up to 50,000 gallons; \$3.70/1000 gals up to 675,000 gallons; \$4.04/1000 gals. over 675,000 gallons.

Groton Utilities

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$529	Descending	Monthly	Surface Water	N	N	N	46,917	8/1/10

Service charge for 5/8-inch meter equals \$13.79 per billing. Usage rate: Monthly First 10,000 CF - \$3.72/HCF; next 323,300 CF - \$2.70/HCF; additional CF - \$2.70/HCF.

Hazardville Water Company

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$364	\$2.8582/HCF	Quarterly	Groundwater	Y	NA	NA	7298 accounts	12/23/09

Service charge for quarterly billing is \$22.49 for 5/8" meter. Some customers have monthly billing.

Jewett City Water Company

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$708	Descending	Monthly	Surface Water	NA	NA	NA	1868 accounts	3/2/11

Meter service charge for 5/8-inch meter is \$20.94 per month; first 1,333 CF = \$4.761/HCF; next 8,667 CF = \$4.309/HCF; over 10,000 CF = \$1.948/HCF.

Ledyard, Town of

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$475	Ascending	Quarterly	Surface Water/Groundwater	N	N	N	4,500	11/1/09

Quarterly charge of \$66 for minimum use of 10,000 gallons. \$0.66/100 gals. from 10,001 - 20,000 gals.; \$0.7920/100 gals. from 20,001 - 30,000 gals.; \$0.9504/100 gals. from 30,001 - 40,000 gals.; \$1.1407/100 gals. from 40,001 - 50,000 gals.; \$1.3684/100 gals. from 50,001 - 60,000 gals.; \$1.6423/100 gals. from 60,001 - 70,000 gals.; \$1.9712/100 gals. over 70,001 gals.

Manchester, Town of

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$289	\$2.75/HCF	Quarterly	Groundwater/Surface Water	N	N	N	51,100	7/1/11

Service Charge: \$6.24 per quarter per 5/8" meter. Per Town website.

Meriden Water Division

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$302	\$3.15/CCF	Biannual	Groundwater/Surface Water	N	N	N	59,500	12/01/10

Metropolitan District - Farmington

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$351	\$2.35/HCF	Quarterly	Surface Water	N	N	N	1,300	01/01/11

Customer service charge for 5/8-inch meter is \$15.30 per quarter. General Surcharge outside the District (Non-member towns): \$13.17 (5/8-inch meter) per quarter. Special Capital Improvement Surcharge (nonmember towns) Farmington - \$2.91 (5/8-inch meter) per quarter. Per MDC's website.

Metropolitan District - Glastonbury

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$365	\$2.35/HCF	Quarterly	Surface Water	N	N	N	19,000	01/01/11

Customer service charge for 5/8-inch meter is \$15.30 per quarter. General Surcharge outside the District (Non-member towns): \$13.17 (5/8-inch meter) per quarter. Special Capital Improvement Surcharge (nonmember towns) - Glastonbury - \$6.42 (5/8-inch meter) per quarter. Per MDC's website.

Metropolitan District - Member

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$287	\$2.35/HCF	Quarterly	Surface Water	N	N	N	384,000	01/01/11

Customer service charge for 5/8-inch meter is \$15.30 per quarter. Member communities served include: Hartford, Bloomfield, West Hartford, East Hartford, Wethersfield, Newington, Windsor, Rocky Hill. Per MDC's website.

Metropolitan District - Nonmember

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$339	\$2.35/HCF	Quarterly	Surface Water	N	N	N	5,800	01/01/11

Customer service charge for 5/8-inch meter is \$15.30 per quarter. General Surcharge outside the District (Non-member towns): \$13.17 (5/8-inch meter) per quarter. Serving portions of South Windsor, Manchester, Windsor Locks and East Granby. Per MDC's website.

Middletown, City of

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$308	\$27.98/1000 CF	Biannual	Groundwater/Surface Water	N	N	N	43,400	07/01/10

Minimum charge: \$27.98 plus the 5/8-inch meter charge of \$19.74 per bill.

New Britain, City of

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$315	Descending	Biannual	Surface Water	N	N	N	85,000	07/01/07

Administrative charge/extra capacity charge: \$24.00 per billing for 5/8-inch meter. Usage rate: \$27.82/1000 CF first 2,100,000 CF; \$24.73/1000 CF - next 2,100,000 CF; \$19.91/1000 CF - over 4,200,000 CF. Town reports actual average homeowner consumption to be 10,000 CF.

New Hartford, Town of

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$645	\$7.32/1000 gals.	Quarterly	Groundwater	N	N	N	1,200	7/1/11

Service charge for 5/8-inch meter equals \$29.41 per quarter. Per Town website.

New London, City of

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$170	\$17.71/1000 CF	Quarterly	Surface Water	N	N	N	45,000	10/09

Service area: New London and Waterford, CT.

Norwalk First District Water Department (inside District)

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$245	\$2.70/1000 gals.	Quarterly	Surface Water	N	N	N	15,000	2010

Service charge for 5/8-inch meter is \$12.60 per quarterly billing.

Norwalk First District Water Department (outside District)

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$367	\$4.05/1000 gals.	Quarterly	Surface Water	N	N	N	25,500	2010

Service charge for 5/8-inch meter is \$18.90 per quarterly billing.

Norwich Public Utilities

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$384	Descending	Monthly	Surface Water	N	N	N	37,000	7/1/10

Service charge \$10.96 per month for 5/8-inch meter; first 5 HCF per month = \$2.79/HCF; greater than 5 HCF = \$2.35/HCF. Per website.

Portland, Town of

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$411	\$3.66/HCF	Quarterly	Groundwater/Surface Water	N	N	N	5,000	2010

Service charge: \$15.00 per billing.

Putnam, Town of

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$357	Ascending	Quarterly	Surface Water	Y	NA	NA	NA	1/1/10

Flat rate of \$37.38 per quarter for 5/8-inch meter. \$2.88/1000 gals. for first 20,000 gals.; \$2.99/1000 gals. for 20,000+ gals.

Salmon Brook District, Granby, CT

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$389	\$3.75/1000 gals.	Biannual	Groundwater	N	N	N	1,100	7/1/11

Service charge: \$153.00 (includes up to 25,000 gals.). Town indicates actual annual homeowner consumption is 50,000 gallons annually.

South Central CT Regional Water Authority (Ansonia/Valley Area)

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$493	\$3.710/HCF	Quarterly or Monthly	Groundwater/Surface Water	Y	N	N	31,000	7/1/11

Service charge for 5/8-inch meter is \$34.18 per quarter.

South Central CT Regional Water Authority (New Haven Area)

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$477	Descending	Quarterly	Surface Water	N	N	N	400,529	7/21/11

Service charge for 5/8-inch meter is \$42.87 per billing. Usage rate: \$3.179/HCF up to 1,000,000 CF; \$1.931/HCF over 1,000,000 CF. Serving portions of Bethany, Branford, Cheshire, East Haven, Hamden, Milford, New Haven, North Branford, North Haven, Orange, West Haven and Woodbridge.

South Norwalk Electric and Water (outside Second Taxing District)

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$515	\$5.25/1000 gals.	Quarterly	Surface Water	N	N	N	9,000 customers overall	10/1/11

Service charge for 5/8-inch meter is \$34.26 per quarter. Per website.

South Norwalk Electric and Water (within Second Taxing District)

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$343	\$3.50/1000 gals	Quarterly	Surface Water	N	N	N	9,000 customers overall	10/1/11

Service charge for 5/8-inch meter is \$22.83 per quarter. Per website.

Southeastern CT Water Authority

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$591	\$6.03/1000 gals.	Quarterly	Groundwater	N	N	N	2,990 customers	11/1/11

Minimum charge: \$57.20 includes first 3,000 gallons per quarter. Also have water conservation rates for excess above certain thresholds. Serves portions of the Towns of Ledyard, Montville, North Stonington and Stonington.

Southington Water Department

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$318	Varies	Quarterly	Groundwater	N	N	N	42,410	7/2010

Service charge for 5/8-inch meter is \$17.00 per billing. Usage rate: \$1.75/HCF - 0-2 HCF; \$2.68/HCF - 3-1,000 HCF; \$2.30/HCF - over 1,000 HCF. Per Town website.

Sprague, Town of

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$543	\$5.31/1000 gals.	Quarterly	Groundwater	N	N	N	327 customers	7/08

Customary Charge: \$40.33 (debt service) per billing.

Tolland, Town of

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$420	\$420/year	Quarterly	Ground Water	N	N	N	527 customers	2011

Skungamaug system is \$540/year.

Torrington Water Company

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$445	Descending	Quarterly	Surface Water	N	N	N	36,000	10/1/08

Service charge for 5/8-inch meter is \$25.44 per billing. Usage rate: \$4.770/1000 gals. first 75,000 gals.; \$2.674/1000 gals. next 1,925,000 gals.; \$2.674/1000 gals. over 2,000,000 gals. Service area: Torrington, part of Harwinton, New Hartford. Per website.

United Water CT

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$617	\$6.264/1000 gals.	Quarterly	Groundwater	Y	N	N	21,480	4/26/11

Quarterly service charge is \$41.46 for 5/8-inch meter. Commercial rates billed monthly. Service area: Portions of New Milford, Newtown, Woodbury, Bethel and Brookfield. United Water reports that they typically use 16,000 gallons/quarter to estimate annual costs. Per website.

Valley Water Systems, Inc. - Plainville

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$390	\$2.558/100 CF	Monthly	Groundwater	Y	N	N	18,000	11/3/10

Service charge \$12.03 per month for 5/8-inch meter.

Wallingford, Town of

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$369	\$3.21/HCF	Quarterly	Surface Water	N	N	N	41,017	6/1/11

Service charge for 5/8-inch meter is \$15.11 per billing.

Waterbury, City of

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$242	\$2.31/HCF	Quarterly	Surface Water	N	N	N	120,000	2009

Service charge is \$5.00/quarter.

Watertown Fire District

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$304	Descending	Quarterly	Groundwater	Y	N	N	6,700	07/01/07

Minimum charge: \$47.77 per billing (includes 10,568 gals.) Usage rate: \$3.789/1000 gals. - 10,568-36,988 gals.; \$3.076/1000 gals. - 36,988+ gals. Different rates apply outside the district.

Windham, Town of (inside town)

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$296	\$2.12/HCF	Monthly or Quarterly	Surface Water	N	N	N	23,100	07/01/07

Service charge for 5/8-inch meter is \$23.16 per quarterly billing.

Windham, Town of (outside town)

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$370	\$2.65/HCF	Monthly or Quarterly	Surface Water	N	N	N	1,900	07/01/07

Service charge for 5/8-inch meter is \$28.94 per quarterly billing.

Winsted Water Works

Annual Cost	Water Rate	Billing Cycle	Primary Water Source Type	Separate Business Rate	Seasonal Rate	Low Income Discounts	Population Served	Last Rate Change
\$493	Descending	Quarterly	Surface Water	N	N	N	11,000	10/1/10

Flat rate of \$64.00 per quarter. Usage rate: \$2.47/HCF up to 20,000 HCF; \$2.25 over 20,000 HCF.

Footnotes:

1. Typical Annual Homeowner's Cost was determined assuming annual household consumption of 96 HCF = 72,000 gals per the CT DPUC standard and includes any applicable service charges.
2. HCF or CCF is hundred cubic feet.
3. NR = No Response