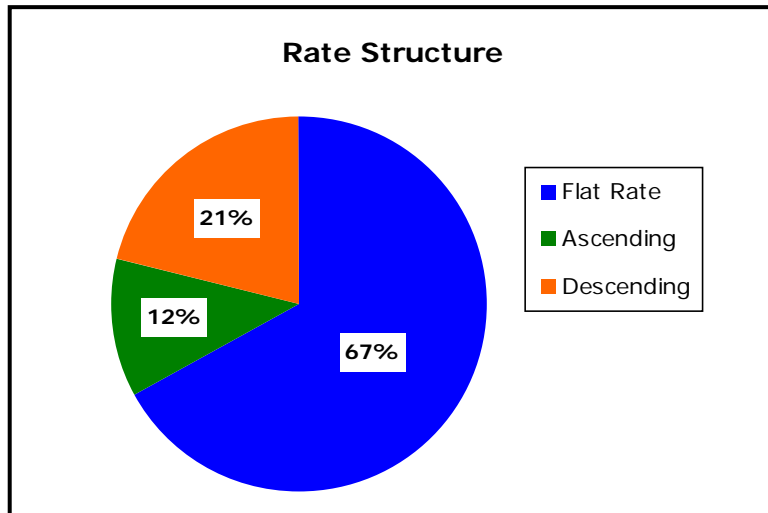


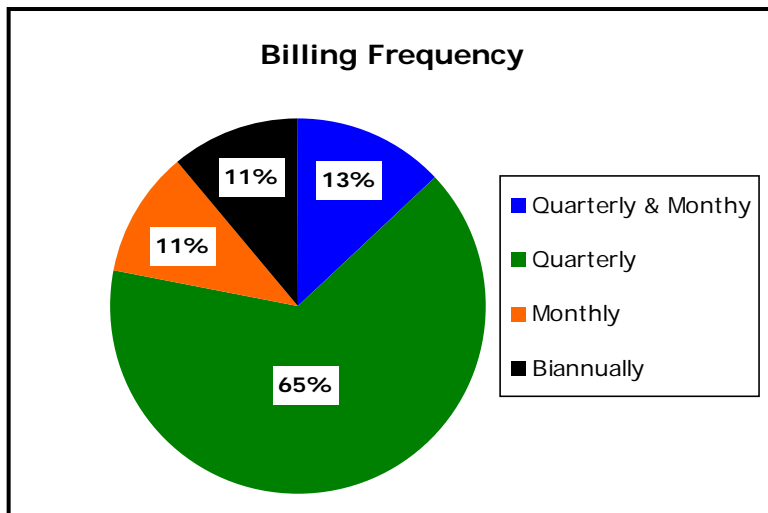
## 2013 Connecticut Water Rate Survey



Tighe & Bond is pleased to publish our 2013 Water Rate Survey for water suppliers in Connecticut. Our survey is limited to systems serving a population of 500 or greater. The survey summarizes information from written survey responses, telephone surveys, and websites of water suppliers.



A variety of water rate structures are used in Connecticut. Based on the written survey results, 67% of water suppliers use a flat or uniform rate structure; 21% use a descending rate structure; and only 12% use an ascending rate structure. To allow for a comparative analysis, we have calculated the “typical” annual homeowner’s cost assuming consumption of 96 hundred cubic feet (72,000 gallons) per year. Based on the information included in this survey, typical 2013 annual water costs in Connecticut ranged from a low of \$161 per household to a high of \$814. The 2013 average was \$467 per household, representing a 11.6% increase over the 2011 average. The majority of respondents use a quarterly billing cycle (65%). Thirteen percent use both quarterly and monthly billing cycles, 11% use a monthly billing cycle and the remaining 11% use a biannual cycle. The 2013 median is \$458 per household.



Tighe & Bond would like to thank all of the water suppliers for their participation in this survey. Comparisons of water rate structures and resulting typical homeowner’s costs can be difficult given the wide variety of user charge methods in use. If we have incorrectly interpreted information for any water supply system please let us know and we will make appropriate corrections. Questions, comments or suggestions are certainly welcome. Please contact Mary Beth Morris, P.E. at (413) 572-3247 for further information.

Tighe & Bond has been providing consulting engineering services to government and industry for decades. An adequate, good quality drinking water supply is essential for every community. Tighe & Bond provides a wide range of water resources services, from identifying needs and evaluating supplies to engineering new sources, treatment facilities and storage and distribution systems. Tighe & Bond also provides expertise in wastewater and residuals management, civil engineering, GIS and solid and hazardous waste management.

**Aquarion Water Company of CT - Eastern Division**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$561	Descending	Quarterly / Monthly	Private (Non-Municipal)	Y	N	N	Y	128,640		10/1/13

Service charge for 5/8-inch meter equals \$38.67 per quarter. Quarterly usage rate: \$4.234/HCF up to 42,000 CF; over 42,000 CF - \$2.083/HCF. Serving Bantam, Beacon Falls, Bridgeport, Canaan, Cornwall, Easton, Fairfield, Georgetown, Goshen, Kent, Lakeville, Litchfield, Monroe, New Fairfield, Newtown, Norwalk, North Canaan, Norfolk, Oxford, Redding, Salisbury, Seymour, Shelton, Sherman, Southbury, Southport, Stratford, Trumbull, Torrington, Weston, Westport, Wilton.

**Aquarion Water Company of CT - Eastern Division (Olmstead, Woodrich, Circle Dr., Chestnut Tree Hill)**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$513	\$3.736/HCF	Quarterly / Monthly	Private (Non-Municipal)	Y	N	N	Y	285		10/1/13

Service charge for 5/8-inch meter equals \$38.67 per quarter.

**Aquarion Water Company of CT - Eastern Division (Topstone)**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$814	\$6.870/HCF	Quarterly / Monthly	Private (Non-Municipal)	Y	N	N	Y	355		10/1/13

Service charge for 5/8-inch meter equals \$38.67 per quarter. Serving customers in Danbury and Ridgefield.

**Aquarion Water Company of CT - Eastern Division (United)**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$604	\$4.685/HCF	Quarterly / Monthly	Private (Non-Municipal)	Y	N	N	Y	7,332		10/1/13

Service charge for 5/8-inch meter equals \$38.67 per quarter.

### Aquarion Water Company of CT - Northern Division

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$390	\$2.448/HCF	Quarterly / Monthly	Private (Non-Municipal)	Y	N	N	Y	5,453		10/1/13

Service charge for 5/8-inch is \$38.67 per quarter. Serving East Granby, Granby, Simsbury Weatogue and west Simsbury.

### Aquarion Water Company of CT - Southern Division

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$561	Descending	Quarterly / Monthly	Private (Non-Municipal)	Y	N	N	Y	24,820		10/1/13

Service charge for 5/8-inch meter equals \$38.67 per quarter. Quarterly usage rate: \$4.234/HCF up to 42,000 CF; over 42,000 CF - \$3.679/HCF. Serving Byram, Cos Cob, Darien, East Hampton, Glenville, Greenwich, Groton, Lebanon, Mystic, Noroton Heights, Old Mystic, Old Greenwich, Riverside, West Mystic and Stonington.

### Aquarion Water Company of CT - Western Division

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$477	Descending	Quarterly / Monthly	Private (Non-Municipal)	Y	N	N	Y	25,951		10/1/13

Service charge for 5/8-inch meter equals \$38.67 per quarter. Quarterly usage rate: \$3.361/HCF up to 42,000 CF; over 42,000 CF - \$2.083/HCF. Serving New Canaan, Ridgefield and Stamford.

### Avon Water Company

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$454	Ascending	Quarterly	Private (Non-Municipal)	Y	N	N	N	4,771 4,236 residential	85,857 gals.	4/1/10

Service charge is \$30.95/quarter. 0-21,000 gals - \$4.59/1,000 gals.; 21,000+ gals. - \$5.05/1,000 gals.

### Berlin Water Control

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$300	\$3.12/HCF	Biannual	City/Town	N		N	N	2,516 2,417 residential	96 HCF	10/1/10

### Bethel, Town of

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$369	Descending	Quarterly	City/Town	N		N	N	9,500		1/2013

Service charge per billing for 5/8-inch meter is \$26.24 (includes 6,000 gals.). Usage rate: 6,000-65,000 gals. - \$5.50/1000 gals., 65,000+ gals. - \$4.19/1000 gals. Per Town website.

### Bristol, City of

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$322	\$2.31/HCF	Quarterly	City/Town	N	N	N	N	18,500		7/1/12

Service charge: \$25.00 per billing for 5/8" meter.

### Colchester, Town of

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$566	Ascending	Quarterly	City/Town	Y		N	N	4,500		2010/2011

Service charge per billing: \$11.30 for 5/8" meter; 0-10,000 gals. - \$7.11/1000 gals.; 10,000 - 20,000 gals. - \$7.39/1000 gals; greater than 20,000 gals. - \$9.46/1000 gals. Per website.

### Connecticut Water Company - Crystal Division

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$500	\$5.344/1000 gals.	Quarterly	Private (Non-Municipal)	Y		N	N	90,000 overall		7/14/10

Service charge for 5/8-inch meter is \$28.83 per quarter. Includes the towns of Brooklyn, Killingly, Plainfield and Thompson. Rates per website.

### Connecticut Water Company - CT Water Division

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$644	\$7.340/1000 gals.	Quarterly	Private (Non-Municipal)	Y		Y	N	90,000 overall		7/14/10

Service charge for 5/8-inch meter is \$28.83 per quarter. Includes the towns of Avon, Beacon Falls, Bethany, Bolton, Burlington, Canton, Chester, Clinton, Coventry, Deep River, East Granby, East Windsor, Ellington, Enfield, Essex, Griswold, Guilford, Madison, Middlebury, Naugatuck, Old Lyme, Old Saybrook, Plymouth, Prospect, Somers, South Windsor, Stafford, Stonington (Masons Island), Suffield, Thomaston, Tolland, Vernon, Voluntown, Waterbury, Westbrook and Windsor Locks.

### Connecticut Water Company - Ellington Acres Division

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$393	\$4.121/1000 gals.	Quarterly	Private (Non-Municipal)	N		N	N	90,000 overall		7/14/10

Service charge for 5/8-inch meter is \$24.09 per quarter. Rates per website.

### Connecticut Water Company - Gallup and Brookside Divisions

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$590	\$6.588/1000 gals	Quarterly	Private (Non-Municipal)	Y		Y	N	90,000 overall		7/14/10

Service charge for 5/8-inch meter is \$28.83 per quarter. Includes towns in Griswold and part of Plainfield. Rates per website.

### Connecticut Water Company - Mansfield Division

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$661	\$5.722/1000 gals.	Monthly	Private (Non-Municipal)	Y		N	N	90,000 overall		7/14/10

Service charge for 5/8-inch meter is \$20.77 per month. Includes the towns of Ashford, Colchester, Columbia, Coventry, East Haddam, East Hampton, Hebron, Lebanon, Manchester, Mansfield, Marlborough, Portland, Willington and Woodstock. Rates per website.

### Connecticut Water Company - Middlebury Division

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$458	Descending	Quarterly	Private (Non-Municipal)	N		N	N	90,000 overall		7/14/10

Service charge for 5/8-inch meter is \$14.59 per quarter. \$5.545/1000 gals. for first 50,000 gals.; \$7.296/1000 gals. over. Rates per website.

### Connecticut Water Company - South Coventry Division

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$729	\$6.318/HCF	Quarterly	Private (Non-Municipal)	Y		N	N	90,000 overall		7/14/10

Service charge for 5/8-inch meter is \$30.64 per quarter. Rates per website.

### Connecticut Water Company - Unionville Division

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$398	\$3.926/1000 gals	Quarterly	Private (Non-Municipal)	Y		N	N	90,000 overall		7/14/10

Service charge for 5/8-inch meter is \$28.83 per quarter. Includes the towns of Avon and Farmington. Rates per website.

### Cromwell Fire District

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$346	Descending	Quarterly	District/Authority	N		N	N	3,902 3,528 residential	85,000 gals.	2008

Minimum charge: \$39.60 per billing (includes up to 4,500 gals. for 5/8-inch meter). Usage rate: \$8.80/1000 gals. first 4,500 gals.; \$3.47/1000 gals. - next 33,000 gals.; \$2.84/1000 gals. - next 112,000 gals.; \$2.29/1000 gals. - over 150,000 gals.

### Danbury Public Utilities

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$161	\$3.57/1000 gals.	Quarterly	City/Town	Y		N	N	11,254		7/1/12

Meter charge (5/8" meter) is \$29.63 for 15,000 gals. per quarter. Consumption rate applies over 15,000 gals. Non-residential users have ascending rate structure.

### East Hampton, Town of (WPCA)

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$531	\$5.34/1000 gals.	Monthly	City/Town	NA	NA	N	N	125	50,000 gals.	7/15/13

Meter charge \$12.25/month.

### East Lyme Water and Sewer

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$342	Ascending	Biannual	City/Town	N	N	N	Y	6,545 6,181 residential		11/1/13

Flat rate: \$47.23 per billing (includes 3,500 gals./six months). Usage rate: \$3.81/1000 gals. - 3,501 up to 50,000 gallons; \$4.20/1000 gals up to 675,000 gallons; \$4.59/1000 gals. over 675,000 gallons.



**Groton Utilities**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$523	Descending	Monthly	City/Town	N		N	N	46,917 population served		8/1/10

Service charge for 5/8-inch meter equals \$13.79 per billing. Usage rate: Monthly First 10,000 CF - \$3.72/HCF; next 323,300 CF - \$2.70/HCF; additional CF - \$2.70/HCF. Per website.

**Hazardville Water Company**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$364	\$2.8582/HCF	Quarterly / Monthly	Private (Non-Municipal)	Y	NA	NA	NA	7,298		12/23/09

Service charge for quarterly billing is \$22.49 for 5/8" meter. Per Water Company website.

**Jewett City Water Company**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$672	Descending	Monthly	Private (Non-Municipal)	NA		NA	NA	1,868		3/2/11

Meter service charge for 5/8-inch meter is \$20.94 per month; first 1,333 CF = \$4.761/HCF; next 8,667 CF = \$4.309/HCF; over 10,000 CF = \$1.948/HCF.

**Ledyard, Town of**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$541	Ascending	Quarterly	City/Town	Y	N	N	N	1,600 residential		10/1/13

Quarterly charge of \$75.00 for minimum use of 10,000 gallons. \$0.7458/100 gals. from 10,001 - 20,000 gals.; \$0.8950/100 gals. from 20,001 - 30,000 gals.; \$1.0740/100 gals. from 30,001 - 40,000 gals.; \$1.2890/100 gals. from 40,001 - 50,000 gals.; \$1.5463/100 gals. from 50,001 - 60,000 gals.; \$1.5885/100 gals. from 60,001 - 70,000 gals.; \$2.2275/100 gals. over 70,001 gals.

### Manchester, Town of

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$308	\$2.93/HCF	Quarterly	City/Town	N	N	N	N	15,851 15,040 residential		7/1/13

Service Charge: \$2.21 per month.

### Meriden Water Division

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$383	\$3.55/CCF	Quarterly	City/Town	N	N	N	N	59,500 population served		6/1/13

Service Charge: \$10.60 per quarter.

### Metropolitan District - Farmington

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$642	\$2.53/HCF	Monthly / Quarterly	District/Authority	N	N	N	N	90,000 overall	100 CF / 748 gals.	01/01/14

Customer service charge for 5/8-inch meter is \$40.44 per quarter. General Surcharge outside the District (Non-member towns): \$49.74 (5/8-inch meter) per quarter. Special Capital Improvement Surcharge (nonmember towns) Farmington - \$9.63 (5/8-inch meter) per quarter. Per MDC's website.

### Metropolitan District - Glastonbury

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$629	\$2.53/HCF	Monthly / Quarterly	District/Authority	N	N	N	N	90,000 overall	100 CF / 748 gals.	01/01/14

Customer service charge for 5/8-inch meter is \$40.44 per quarter. General Surcharge outside the District (Non-member towns): \$49.74 (5/8-inch meter) per quarter. Special Capital Improvement Surcharge (nonmember towns) - Glastonbury - \$6.33 (5/8-inch meter) per quarter. Per MDC's website.

### Metropolitan District - Member

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$405	\$2.53/HCF	Monthly / Quarterly	District/Authority	N	N	N	N	90,000 overall	100 CF / 748 gals.	01/01/14

Customer service charge for 5/8-inch meter is \$40.44 per quarter. Member communities served include: Hartford, Bloomfield, West Hartford, East Hartford, Wethersfield, Newington, Windsor, Rocky Hill. Per MDC's website.

### Metropolitan District - Nonmember

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$604	\$2.53/HCF	Monthly / Quarterly	District/Authority	N	N	N	N	90,000 overall	100 CF / 748 gals.	01/01/14

Customer service charge for 5/8-inch meter is \$40.44 per quarter. General Surcharge outside the District (Non-member towns): \$49.74 (5/8-inch meter) per quarter. Serving portions of South Windsor, Manchester, Windsor Locks and East Granby. Per MDC's website.

### Metropolitan District - South Windsor

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$612	\$2.53/HCF	Monthly / Quarterly	District/Authority	N	N	N	N	90,000 overall	100 CF / 748 gals.	01/01/14

Customer service charge for 5/8-inch meter is \$40.44 per quarter. General Surcharge outside the District (Non-member towns): \$49.74 (5/8-inch meter) per quarter. Special Capital Improvement Surcharge (nonmember towns) - South Windsor - \$2.07 (5/8-inch meter) per quarter. Per MDC's website.

### Middletown, City of

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$308	\$27.98/1000 CF	Biannual	City/Town	N	Y	N	N	43,400 population served		07/01/10

Minimum charge: \$27.98 plus the 5/8-inch meter charge of \$19.74 per bill.

### New Britain, City of

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$315	Descending	Biannual	City/Town	N		N	N	85,000 population served		07/01/07

Administrative charge/extra capacity charge: \$24.00 per billing for 5/8-inch meter. Usage rate: \$27.82/1000 CF first 2,100,000 CF; \$24.73/1000 CF - next 2,100,000 CF; \$19.91/1000 CF - over 4,200,000 CF. Town reports actual average homeowner consumption to be 10,000 CF.

### New London, City of

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$237	\$2.045/HCF	Quarterly	City/Town	N	N	N	N	14,000 10,000 residential		7/1/13

Service charge \$10.24 per bill.

### Norwalk First District Water Department (inside District)

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$295	\$2.89/1000 gals.	Quarterly	District/Authority	N	Y	N	N	11,000		7/1/13

Service charge for 3/4-inch meter is \$21.83 per quarterly billing. Discount for Elderly/Disabled/Veteran is 50% of service charge. Serves Norwalk, New Canaan, Wilton, Westport.

### Norwalk First District Water Department (outside District)

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$548	\$4.34/1000 gals.	Quarterly	District/Authority	N	Y	N	N	11,000		7/1/13

Service charge for 3/4-inch meter is \$32.75 per quarterly billing. Discount for Elderly/Disable/Veteran is 50% of service charge. Serves Norwalk, New Canaan, Wilton, Westport.

### Norwich Public Utilities

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$517	\$3.20/HCF	Monthly	City/Town	N	N	N	N	10,497 9,521 residential	73,665 gals.	7/1/12

Service charge \$17.48 per month. Serves Norwich, Bozrah, Franklin, Lebanon, Ledyard, Lisbon, Montville, Preston, and Mohegan Tribal Nation.

### Portland, Town of

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$432	\$3.88/HCF	Quarterly	City/Town	N	N	N	N	2,500	96 HCF	7/1/13

Service charge: \$15.00 per billing.

### Putnam, Town of

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$740	Ascending	Quarterly	City/Town	Y		NA	NA	NA		1/1/14

Service charge: \$77.51 for 5/8-inch meter. \$5.97/1000 gals. for first 20,000 gals.; \$6.20/1000 gals. for 20,000 - 50,000 gals; \$6.45/1000 gals. for 50,000+ gals.

### Salmon Brook District, Granby, CT

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$417	\$3.95/1000 gals.	Biannual	District/Authority	N	N	N	N	450	50,000 gals.	7/1/13

Service charge: \$165.00 (includes up to 25,000 gals.).

**South Central CT Regional Water Authority**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$527	\$3.416/HCF	Quarterly	District/Authority	N	N	Y	N	118,700 108,600 residential	96 HCF	5/7/13

Service charge for 5/8-inch meter is \$49.79 per quarter. Service area includes Ansonia, Bethany, Branford, Cheshire, Derby, East Haven, Hamden, Milford, New Haven, North Branford, North Haven, Orange, Seymour, West Haven, Woodbridge. Also have economic development rate.

**South Norwalk Electric and Water (outside Second Taxing District)**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$515	\$5.25/1000 gals.	Quarterly	District/Authority	N		N	N	9,000 overall		10/1/11

Service charge for 5/8-inch meter is \$34.26 per quarter. Per website.

**South Norwalk Electric and Water (within Second Taxing District)**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$343	\$3.50/1000 gals	Quarterly	District/Authority	N		N	N	9,000 overall		10/1/11

Service charge for 5/8-inch meter is \$22.83 per quarter. Per website.

**Southeastern CT Water Authority**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$639	\$6.52/1000 gals.	Quarterly	District/Authority	N	NR	N	N	2,990		11/1/12

Minimum charge: \$61.87 includes first 3,000 gallons per quarter. Also have water conservation rates for excess above certain thresholds. Serves portions of the Towns of Ledyard, Montville, North Stonington and Stonington. Per website.

### Southington Water Department

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$318	Varies	Quarterly	City/Town	N		N	N	42,410 population served		7/2010

Service charge for 5/8-inch meter is \$17.00 per billing. Usage rate: \$1.75/HCF - 0-2 HCF; \$2.68/HCF - 3-1,000 HCF; \$2.30/HCF - over 1,000 HCF.

### Sprague, Town of

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$389	\$5.40/1000 gals.	Quarterly	City/Town	N	N	N	N	327		6/1/12

### Tolland, Town of

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$486	Ascending	Quarterly	City/Town	N	N	N	N	529 490 residential	96 HCF	4/1/12

Main System: 5/8-inch or 3/4-inch meter: \$23.80 meter charge; 0-10 HCF - \$3.25/HCF; 11-20 HCF - \$4.35/HCF; 21-35 HCF - \$5.45/HCF; 36-50HCF - \$6.60/HCF; 51+HCF - \$6.90/HCF. Skungamaug System: \$31.00 meter charge for 5/8-inch or 3/4-inch meter charge; 0-10 HCF - \$4.45/HCF; 11-20 HCF - \$5.70/HCF; 21-35 HCF - \$6.90/HCF; 36-50HCF - \$8.20/HCF; 51+HCF - \$8.65/HCF (\$640/year).

### Torrington Water Company

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$465	Descending	Quarterly	Private (Non-Municipal)	Y	N	N	N	9,665 8,656 residential	96 HCF	10/1/08

Service charge for 5/8-inch meter is \$25.44 per billing. Usage rate: \$4.770/1000 gals. first 75,000 gals.; \$2.674/1000 gals. next 1,925,000 gals.; \$2.674/1000 gals. over 2,000,000 gals. Charge of 4.59% of total bill for Water Infrastructure and Conservation Adjustment (WICA) surcharge.

**Valley Water Systems, Inc. - Plainville**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$390	\$2.558/100 CF	Monthly	Private (Non-Municipal)	Y		N	N	18,000 population served		11/3/10

Service charge \$12.03 per month for 5/8-inch meter. Per website.

**Wallingford, Town of**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$402	\$3.56/HCF	Quarterly	City/Town	N	N	N	N	14,172		6/1/13

Service charge for 5/8-inch meter is \$15.11 per billing.

**Waterbury, City of**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$242	\$2.31/HCF	Quarterly	City/Town	N		N	N	27,178		2009

Service charge is \$5.00/quarter.

**Watertown Fire District**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$349	Descending	Quarterly	District/Authority	Y	NR	N	N	NR		07/01/12

Minimum charge: \$54.94 per billing (includes 10,568 gals.) Usage rate: \$4.357/1000 gals. - 10,568-36,988 gals.; \$3.537/1000 gals. - 36,988+ gals. Different rates apply outside the district.



**Windham, Town of (inside town)**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$296	\$2.12/HCF	Quarterly / Monthly	City/Town	N		N	N	23,100 population served		07/01/07

Service charge for 5/8-inch meter is \$23.16 per quarterly billing.

**Windham, Town of (outside town)**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$370	\$2.65/HCF	Quarterly / Monthly	City/Town	N		N	N	1,900 population served		07/01/07

Service charge for 5/8-inch meter is \$28.94 per quarterly billing.

**Winsted Water Works**

Calculated Annual Cost	Water Rate	Billing Cycle	System Ownership	Separate Business Rate	Elderly Rate	Seasonal Rate	Low Income Discounts	Number of Customer Accounts	Actual Reported Average Homeowner's Annual Consumption	Last Rate Change
\$664	Descending	Quarterly	City/Town	N	N	N	N	2,539		9/1/13

Flat rate of \$79.00 per quarter for 5/8-inch meter. Usage rate: \$3.626/HCF up to 20,000 HCF; \$3.302/HCF over 20,000 HCF.

Footnotes:

1. Typical Annual Homeowner's Cost was determined assuming annual household consumption of 96 HCF = 72,000 gals per the CT PURA standard and includes any applicable service charges.
2. HCF or CCF is hundred cubic feet.
3. NR = No Response

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